



# Communitycare

*the health plan with a heart* PLAN

## CCP Medical Foster Care Guidance

### Contracting & Credentialing

- All Medical Foster Care Parents are encouraged to Contract with us or complete a letter of agreement
- For Contracting questions please contact the Provider Operations Hotline at 1 (855) 819-9506
- CCP does not require credentialing of Medical Foster Care parents

### Authorizations

- Medical Foster Care Services will not require Prior Authorization

### Claims Payment

- Participating and Non-Participating providers should submit Claims through a claims Clearinghouse to:
  - Availity – Payer ID 59065
- The only system requirements for the Availity Portal is browser based. Availity supports Google Chrome, Fire Fox, or Internet Explorer version 8.0 and higher.
- Participating and Non-Participating providers that do not have a Claims Clearinghouse, may register with Availity for Direct Data Entry (DDE) of claims on their portal, at no cost to you, and CCP will receive the claims electronically:  
<https://apps.availity.com/web/registration/#/provider/aboutMe/start>
- Non-Participating providers also have the option to submit paper claims to the following address:  
CCP MMA  
P.O. Box 841309  
Pembroke Pines, FL 33084
- Please use the following Medical Foster Care Billing Codes:
  - Level I S5145 HA
  - Level II S5145 TF
  - Level III S5145 TG
- Providers are urged to enroll in CCP's (EFT) Electronic Funds Transfer Program. Providers may contact the Provider Operations Hotline at (855) 819-9506 to request the forms.
- For electronic claims CCP agrees to pay the claim or notify provider if a claim is denied within 20 days after receipt of the claim
- For paper claims CCP agrees to pay the claim or notify provider if a claim is denied within 40 days after receipt of the claim
- Should providers have any escalated questions or require assistance with billing and reimbursement, please contact Mildred Terrero at (954) 622-3311 or contact the Provider Operations Hotline at (855) 819-9506
- CCP will ensure payment of services for non-par providers during the continuity of care period. After the continuity of care period CCP will work with all MFC providers to ensure receipt of necessary documents for appropriate loading into our system.  
<https://www.ccpcare.org/getdoc/48764546-29a0-4380-947d-7e66aee5645d/MMA%20Prior%20Auth%20Request%20Form.aspx>

### Link to Training documents:

- CCP's online training materials, including recorded webinars can be found via the below link:  
<https://www.ccpcare.org/Top-Pages/providers/Providers%20Academy>