

FREQUENTLY ASKED QUESTIONS

FOSTER FAMILY & ADOPTIVE PARENTS DISCOUNTS

WHAT ARE THE NEW DISCOUNTS?

Florida State Parks are excited for a new opportunity to partner with the Department of Children and Families! Effective July 1, 2017, we will be able to provide the following *new* discounts:

- Families operating a licensed family foster home are eligible to receive:
 - A Florida State Parks Family Annual Entrance Pass at no charge (available annually).
 - A 50% discount on base campsite fees at Florida State Parks.
 - To receive these discounts, eligible families will need to present personal identification (i.e. driver license) and a current Certificate of License issued by the State of Florida, Department of Children and Families. The certificate must indicate the bearer is licensed to operate Traditional or Therapeutic Foster Care.

- Families who adopt a special needs child from the Department of Children and Families are eligible to receive:
 - A one-time Family Annual Entrance Pass at no charge at the time of adoption.
 - To receive this discount, eligible adoptive parents will need to present personal identification (i.e. driver license) and an original *Family Annual Entrance Pass for Adoptive Families Coupon*.

WHEN DO THE DISCOUNTS GO INTO EFFECT?

These new discounts go into effect on July 1, 2017.

WHY ARE WE NOW ABLE TO PROVIDE THESE DISCOUNTS?

Based on legislation passed during the 2017 Legislative Session, a bill was passed to allow us to provide these new discounts.

WHO IS ELIGIBLE?

- Families operating a licensed family foster home.

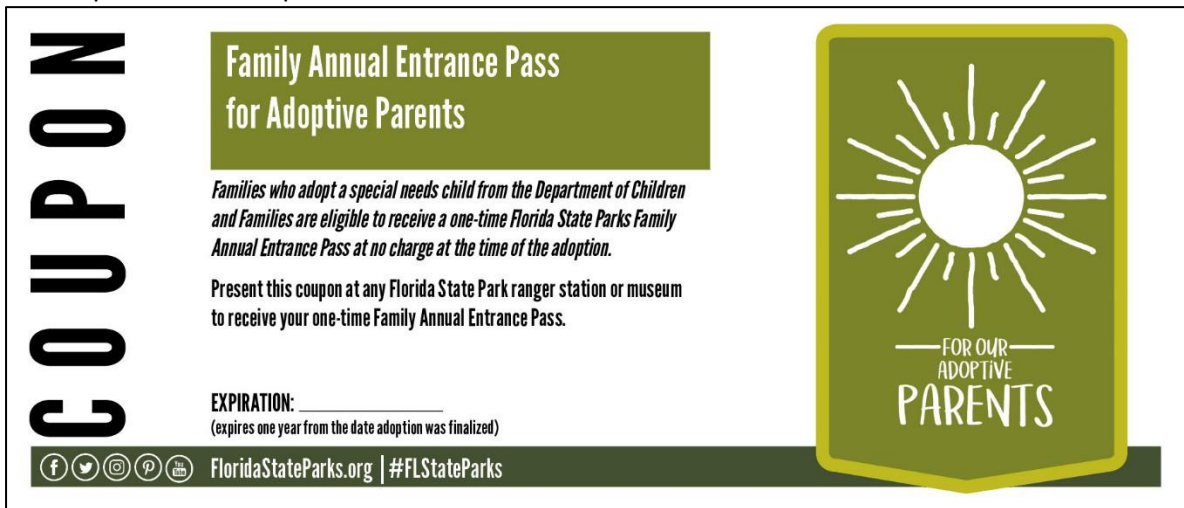
- Families who adopt a special needs child from the Department of Children and Families.

WHAT FORMS OF PROOF OF ELIGIBILITY NEED TO BE SHOWN TO RECEIVE THESE DISCOUNTS?

- To receive discounts as a family who operates a licensed family foster home, eligible visitors will need to present:
 - Personal identification (i.e. driver license) and
 - A current Certificate of License issued by the State of Florida, Department of Children and Families. The certificate must indicate the bearer is licensed to operate a Traditional or Therapeutic Foster Care (sample shown below).



- Proof of eligibility must be shown at the time of distribution of the Family Annual Entrance Pass and at the time of check-in for camping.
- To receive discounts as a family who has adopted a special needs child from the Department of Children and Families, eligible visitors will need to present:
 - Personal identification (i.e. driver license) and
 - An original *Family Annual Entrance Pass for Adoptive Families Coupon* (sample shown below). The coupon must be given to the park at the time of redemption. No photocopies or electronic versions of the coupon will be accepted.



HOW DO FAMILIES RECEIVE THEIR ANNUAL ENTRANCE PASS FOR ADOPTIVE FAMILIES COUPON?

Eligible adoptive families will receive a coupon from the Florida Department of Children and Families Community Based Care Agency at the time of adoption.

HOW DO THE ANNUAL ENTRANCE PASS DISCOUNTS WORK?

Like our other Annual Entrance Pass discounts, free and discounted passes are only available from parks which sell Annual Entrance Passes. They are not available through the Online Merchandise Vendor.

HOW DOES THE CAMPING DISCOUNT WORK?

Visitors who are eligible for the 50% discount on base campsite fees can make their reservations through ReserveAmerica either by phone or online. Visitors can also apply this discount as walk-in campers.

➤ **By Phone**

1. Call (800) 326-3521.
2. Tell the Customer Service Agent (ReserveAmerica) they are eligible for the *FL Foster Family Discount*. This discount will be applied to their reservation.
3. At the time of check-in at the park, the visitor is required to present acceptable proof of eligibility.

➤ **Online**

1. Go online to ReserveAmerica at <https://floridastateparks.reserveamerica.com/welcome.do>.
2. Make a reservation following the normal process.
3. During the check-out process, select the *FL Foster Family Discount*.

At the time of check-in at the park, the visitor is required to present acceptable proof of eligibility.

CAN WE RETRO-ACTIVELY APPLY THESE DISCOUNTS?

No. These discounts cannot be retro-actively applied.

WHAT IF ACCEPTABLE PROOF OF ELIGIBILITY CANNOT BE SHOWN AT THE PARK?

Discounts may only be given if acceptable proof of eligibility is shown at the park. For the 50% discount on base campsite fee, if the discount was applied to a reservation made online/by phone but acceptable proof of eligibility is not shown at the time of camper check-in, please adjust the reservation (by removing the discount type) and collect funds due.

DO ANY OF THESE DISCOUNTS APPLY TO CABIN RESERVATIONS?

No. Families operating a licensed family foster home are eligible to receive a 50% discount on base campsite fees, but this discount does not apply to cabins.
