

Medical Foster Care (MFC):

Overview: United Healthcare Community Plan was awarded Regions 3, 4, 6 and 11 by the Agency for Healthcare Administration (AHCA) to deliver comprehensive services to Medicaid recipients in Region 11 (12/1/18), Region 6 (1/1/19) and Regions 3 and 4 (2/1/19).

Medical Foster Care (MFC) Services: These services will be offered through United HealthCare Community Plan. Optum Behavioral will contract with all MFC providers who have United Healthcare Community plan member placements and who are active with the Agency for Health Care Administration as listed on the Provider Master Listing.

Continuity of Care: Until such time as contracts are executed, UnitedHealthcare and Optum will follow Coordination of Care guidelines set by AHCA. Reimbursement will be made at the applicable Medicaid Allowable for these services.

Prior Authorization: Prior authorization is not required during the continuity of care period or ongoing post continuity of care period. Coverage limitations as per the guidelines in the applicable Medicaid coverage and limitations handbooks will be administered.

Submission of Electronic and Paper Claims:

Paper claims submission:

Medical Foster Care
UnitedHealthcare Community Plan
PO Box 5270
Kingston NY 12402

Electronic Claims Submission: online: (Payer ID 87726): EDI support: 1-800-210-8315

- Behavioral Health: www.providerexpress.com

MFC Codes Crosswalk:

MEDICAL FOSTER CARE SERVICES	
S5145	HA
S5145	TF
S5145	TG

General Training Materials: General Plan training materials are posted at the following link. Please visit this site regularly for updated materials.

- Optum Behavioral: <https://www.providerexpress.com/content/ope-provexpr/us/en/training.html>

Claims Billing, Reimbursement, and Escalation Inquiries

- General Questions: Optum: 1-866-673-6315
- Administrative Support: Amy Rice: 1-813-877-6829; amy.rice@optum.com

Reimbursement information: Reimbursement for services referenced above through the continuity of care period and going forward will be made at the applicable Medicaid Allowable for these services. Payment for these services will be made within the 15 and 20 day prompt pay standards set for electronic and paper claim submissions.

Network Contracting/Participation: UnitedHealthcare/Optum: 877-614-0484 or amy.rice@optum.com